

## TERMS OF USE FOR THE CLUB DEL SOLE FULL LIFE CARD

These terms of use apply to all FULL LIFE CARDS issued by Club Del Sole S.r.l., with registered offices in Forlì (FC), at Via Biondini no. 27, as well as all other companies that are part of the Club Del Sole Group.

### 1. SUBJECT

These terms regulate the purchase, activation and use of the FULL LIFE CARD, as well as the benefits reserved to CARD holders, how to use the card, and all terms and conditions.

The FULL LIFE CARD is a membership that provides access to exclusive advantages, which are reserved to cardholders and must be used according to the methods and conditions set out below.

### 2. VALIDITY

The FULL LIFE CARD can only be purchased as described in Art. 3 and no later than 31/12/2025.

The FULL LIFE CARD can only be used for reservations made following the methods set out in Art. 4, for bookings for 2026 and stays made no later than 30/09/2026.

### 3. PURCHASE AND ACTIVATION

#### 3.1. Purchase

The FULL LIFE CARD is only available for purchase online through the specific landing page, available on the Company website [www.clubdelsole.com](http://www.clubdelsole.com) at a set price of €24.00 (twenty-four//00), inclusive of all fees and costs. Payment must be made at the time of purchase using the systems made available through the online platform. The price of 24.00 is fixed, independently of the chosen method of payment, in compliance with Art. 62 of the Consumer Code.

The FULL LIFE CARD is available for purchase only until 31/12/2025. After this time, it will no longer be possible purchase the card.

#### 3.2 Activation and Delivery

After completion of payment, the Customer will receive a digital FULL LIFE CARD via email, containing:

- The first and last name of the cardholder;
- A unique alphanumeric identification code.

The Company reserves the right to send the Customer, on expiry of this offer, a physical copy of the FULL LIFE CARD.

### 4. ADVANTAGES, METHODS AND CONDITIONS OF USE

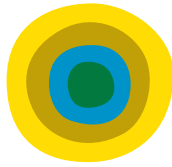
#### 4.1. Advantages

Holders of the FULL LIFE CARD can benefit from the following advantages, under the following conditions:

- 10% discount for bookings made under the conditions of these regulations and detailed in point 4 of these terms;
- E-money top-up of 48.00 euros (forty-eight//00) on arrival at a Facility with E-money System, under the conditions set out in point 5;
- Accommodation upgrade to an available superior category, to be performed at check-in, according to availability.

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#### 4.2. Conditions of use

The advantages of the FULL LIFE CARD can be used exclusively for:

- Bookings for 2026, for stays to be completed by 30/09/2026, with a check-out date no later than 30/09/2026.

Failure to use the advantages of the FULL LIFE CARD within the validity period mentioned above will make it impossible to benefit from the advantages described in point 4. Failure to use the CARD will not entitle the holder to any refund from the issuing Company.

#### 4.3. Booking Method

To benefit from the 10% discount, the Customer must:

- make the booking exclusively by telephone, contacting the Booking Centre for Club del Sole, which can be contacted using any of the details provided (+39) 0543 24108 and providing the operator with the unique alphanumeric code for the holder of the CARD;
- the Customer will also receive an email containing a quote inclusive of 10% discount, to be applied with the aforementioned methods and limits detailed below.

#### 4.4. Limits and Exclusions

The 10% discount is subject to the following limits:

- It cannot be combined with other promotions, discounts, or special offers;
- It cannot be applied retroactively to bookings already made prior to the purchase of the CARD;
- It cannot be transferred to third parties.
- It applies only to bookings made via telephone for stays to be taken no later than 30/09/2026.

### 5. E-MONEY TOP-UP

The E-money top-up of 48.00 euros (forty-eight/00) will be applied on the Customer's arrival and check-in at a facility on production of a FULL LIFE CARD (in digital or paper format), to an operator at the facility.

The E-Money top-up will be applied exclusively at Facilities with E-Money systems. A list of these facilities can be consulted on the following page <https://www.clubdelsole.com/it/vivi-club-del-sole/mysmartcash>, under the section FAQs, "In which Club del Sole villages can I use MySmartCash"

E-money credit can be used exclusively during the stay at this facility.

Credit is not refundable and cannot be used in other periods or at other facilities. Any unused Credit is automatically reset to zero at the end of the stay. In any case, there is no possibility to convert E-money top-ups into cash, even when the credit is not used.

### 6. ACCOMMODATION UPGRADE

At the time of arrival and check-in at the facility, on presentation of the FULL LIFE CARD, the Customer can benefit, in case of availability, from an upgrade to a superior category compared to the booking, at no additional cost.

This free accommodation upgrade is subject to availability at the time of delivery and as such, cannot be guaranteed or booked in advance; the Company cannot be held liable in case of superior category accommodation is unavailable.

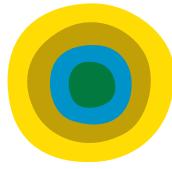
### 7. RIGHT OF WITHDRAWAL

The Customer may exercise the right of withdrawal no later than 14 days from receipt of the digital FULL LIFE CARD, pursuant to Art. 52 of the Consumer Code (Lgs. Decree 206/2005). Withdrawal must be communicated explicitly via notification to be sent to [campingvillages@clubdelsole.com](mailto:campingvillages@clubdelsole.com).

In case of withdrawal made in due time, the Company will refund the whole amount of 24.00 euros no later than 14 days from notification of said withdrawal, against the payment method used for the purchase.

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## 8. PERSONAL DATA PROTECTION

Processing of the Customer's personal data will take place in compliance with the Regulation (EU) 2016/679 (GDPR) and the current national regulations. All information concerning the processing of personal data in the processing linked to the purchase, management and use of the CARD, pursuant to Art. 13 of Reg. (EU) 2016/679, are detailed in the specific privacy policy available at the following link <https://www.clubdelsole.com/it/privacy-policy>

## 9. CUSTOMER'S OBLIGATIONS AND EXCLUSION OF LIABILITY FOR CLUB DEL SOLE

The Customer is obliged to keep the FULL LIFE CARD with due diligence, together with the relevant unique alphanumerical code, and undertakes not to disclose these details to third parties.

The company issuing the FULL LIFE CARD reserves the right to block it at any time in the event that any fraudulent or incorrect or detrimental use is made, whether with regard to the Club Del Sole Group or any customers of same, as in the case of breach of these conditions.

The companies in the Club del Sole Group and any companies with specific agreements in place for the use of the FULL LIFE CARD will not be responsible for any fraudulent, improper or detrimental use of same, or for any direct or indirect consequences connected to the improper operation of the CARD and management systems of same, beyond the control of said group companies.

Purchase or use of a FULL LIFE CARD implies full and unconditional acceptance of all clauses contained in this document, which is available on the specific landing page at <https://full-life.clubdelsole.com/>.

## 10. PLACE OF JURISDICTION AND APPLICABLE LAW

These regulations are regulated by Italian law.

Any disputes will fall under the jurisdiction of the court in the consumer's place of residence.